
À / To: All CDL Clients
De / From: The Management
Objet / Subject : **ISO 15189 Accreditation**
Date: December 21st 2017

Dear Clients,

We are delighted and proud to inform you that CDL laboratories has received the ISO 15189 Accreditation from the Standards Council of Canada (SCC) based on the excellent results we achieved in a recent extensive on-site inspection.

This prestigious accreditation is the gold standard for laboratories. It is the ultimate measure of quality in the laboratory because it assures that we meet the internationally recognized standards for the provision of quality medical laboratory services.

It is the result of a passionate commitment to the highest standards of excellence, quality and continuous improvement. It ensures that **we** ceaselessly focus on client satisfaction, service excellence, technology and innovation. It also ensures that our highly qualified and dedicated registered medical laboratory technologists perform and verify all tests diligently and in conformity with the leading industry standards, robust methods and operating procedures.

Achieving ISO 15189 certification together with CAP certification further demonstrates our commitment to quality and excellence and places CDL in the upper echelon with the highest quality laboratories in Canada.

Finally, we would like to take this opportunity to let you know that serving you is both an honor and a privilege. We wish to extend to you our warmest thanks and gratitude for your continued confidence and strong support.

Management